



ANNUAL REPORT 2021

Wayne County Action Program, Inc.

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FY 2021

Total Individuals Served: 3,176

Total Staff: 247

Total Program Volunteers: 289

Total Accumulated Hours Donated to the Agency: 103,411

Total Funds Raised to Support the Work of the Agency: \$25,000.00



FROM OUR CEO

Greetings to all!

Wayne County Action Program was incorporated on July 28, 1966. That means that this agency has been operating in the Wayne County community for 55 Years! That equates to 50+ years of support to a countless number of individuals. People who are your friends, your neighbors, your co-workers, maybe even your family. We administer programs that have provided many that have lost hope with “a hand up” and in the process have changed lives and our community for the better. And while it has been challenging, I am pleased to report that Wayne CAP has, in fact, stood the test of time. Even during the worldwide pandemic from which we are emerging, our staff and volunteers have remained flexible and courageous in the face of a tidal-wave of change.

Today, the agency looks nothing like the one for which I became CEO 23 years ago! Rather than limiting ourselves primarily to Wayne County, we now strengthen individuals, families and neighborhoods in six NYS counties, including Cayuga, Livingston, Ontario, Seneca and Yates! We remain on the cutting edge of the issues that touch our neighbors, including green energy, aging-in-place, increased mental health availability and high-quality, affordable childcare.

While there were many, many successes this year, a few things stand out as the most notable. First and foremost, we changed the location of our main office from our temporary 30 Church Street address to the “old Community Center” building at 51 Broad Street in Lyons. This allowed for continued growth in several areas, including the Weatherization and Behavioral Health departments both of which were running out of space! In addition to a physical move, many of our programs expanded within the community, or even out of the county to serve more people.

As always, thank you for your continued support of Wayne CAP. We are looking forward to another year of “helping people and changing lives”.

Janelle Krasucki-Cooper

Janelle Krasucki-Cooper
Chief Executive Officer
June, 2022

“Even during the worldwide pandemic from which we are emerging, our staff and volunteers have remained flexible and courageous in the face of a tidal-wave of change.”

PROGRAM HIGHLIGHTS

In 2021, Wayne County Action Program, Inc. has continued to be the umbrella agency for a variety of programs and services, working with other agencies, entities, and individuals to provide help and hope for our community.

- **Advocacy for Community Empowerment (ACE)**

Director: Emmalea Burnell

FY 2021 Individuals Served: 92

This program provides a variety of individualized support and advocacy, with shared decision-making approaches that engage, empower and inspire individuals with choice options of care. Services are designed to assist individuals in acquiring, retaining and improving adaptive life skills necessary to reside successfully in the home and community-based settings. Implementation of a successful "Health Plan" provides individuals and their support network a tangible tool in their journey toward living the life they want to live. Some of these services are Empowerment/Peer Support Services, Habilitation Services, Intensive In-Home Services, Family Peer Support, Pre-Vocational Soft Skills Training and Youth Peer Support and Training. Court mandated, non-mandated parents/guardians will have the opportunity to access in home and/or community service that deliver evidence-based curricula that are designed to demonstrate improved ability to establish and maintain appropriate structure, boundaries and common expectations within the family setting.

- **AmeriCorps Program**

Director: Rob Weaver

FY 2021 Individuals Served: 121

Finger Lakes Living Healthy AmeriCorps utilize the resource of volunteer members to address needs prevalent in our target area of Wayne, Ontario, Seneca, and Yates counties. FLLH AmeriCorps members will be trained as Peer Leaders to deliver the evidence-based Chronic Disease Self-Management Program through placement in Host Sites with access to vulnerable populations. They introduce the program as a health education intervention to increase participants' knowledge pertaining to their symptoms associated with their chronic illness; Lead to participants' behavioral changes to allow better management of their symptoms; Adoption of self-management tools for management of their chronic illness.

- **Foster Grandparent Program (FGP)**

Director:

FY 2021 Individuals Served: 198

The Foster Grandparent program provides a variety of support, advocacy and family enrichment for children and families who are at risk in Wayne, Seneca, Yates, Ontario and Livingston counties. The implementation of

individual child goal planning enhances the success and skills which enables families to create enduring systems of change in the home and community.

- **Tax Counseling for the Elderly**

Coordinator: Debra Trickey

FY 2021: Individuals Served: 965

The Tax Counseling for the Elderly (TCE) program provides volunteer tax assistants trained by the IRS to prepare both federal and state tax returns for 640 individuals aged 60 and over, free of charge. Low-income individuals will also be assisted to access earned income credit funds available to them.

- **Head Start * Early Head Start * UPK**

Director: Stacey DeGroff

FY 2021 Individuals Served: 446

This program provides pregnant women, infants, toddlers, and preschoolers with a comprehensive program to meet educational, emotional, social, health and nutritional needs. Head Start/Early Head Start provides safe and affordable childcare and early education for children and welcomes parent involvement in all activities, working in partnership with families.

- **Healthy Families, Wayne**

Director: Kyra Yon

FY 2021 Individuals Served: 94

The Healthy Families - Wayne County home visiting program matches parents with knowledgeable and caring workers who provide information and support during pregnancy and early childhood. Services include helping families access community resources and services, educating families on parenting and child development, connecting families with medical providers and assessing children for developmental delays.

- **Retired Senior Volunteer Program (RSVP)**

Director: Debra Trickey

FY 2021 Individuals Served: 731

The RSVP Program provides services by recruiting and placing senior volunteers. 100 volunteers, aged 55 and over, provide a range of services to build community and inspire greater involvement. These services include medical transport, community and economic development, food distribution and health education for appropriately aged senior individuals.

- **Second Chance Housing & Emergency Services**

Director: Shannon Brown

FY 2021 Individuals Served: 674

The Second Chance Center (SCC) is a short-term supportive living arrangement for low income homeless (as defined by HUD) individuals aged 18 and over. Goal plans are created and the individual is provided with wrap

around support services designed to promote rapid and sustained self-sufficiency that results in safe, affordable, permanent housing. Needs / barrier assessments are used to generate appropriate referrals to medical, mental health, and substance abuse service providers as needed. Transportation options are explored and provided on an as-needed basis. Appropriate educational opportunities are offered to program participants which include but are not limited to; nutrition education, tenants' rights and responsibilities, cooking tech certification and others as these opportunities become available. Emergency food, rent / utility payments

- o **Steady Work**

Director: Crystal Manktelow

FY 2021 Individuals Served: 94

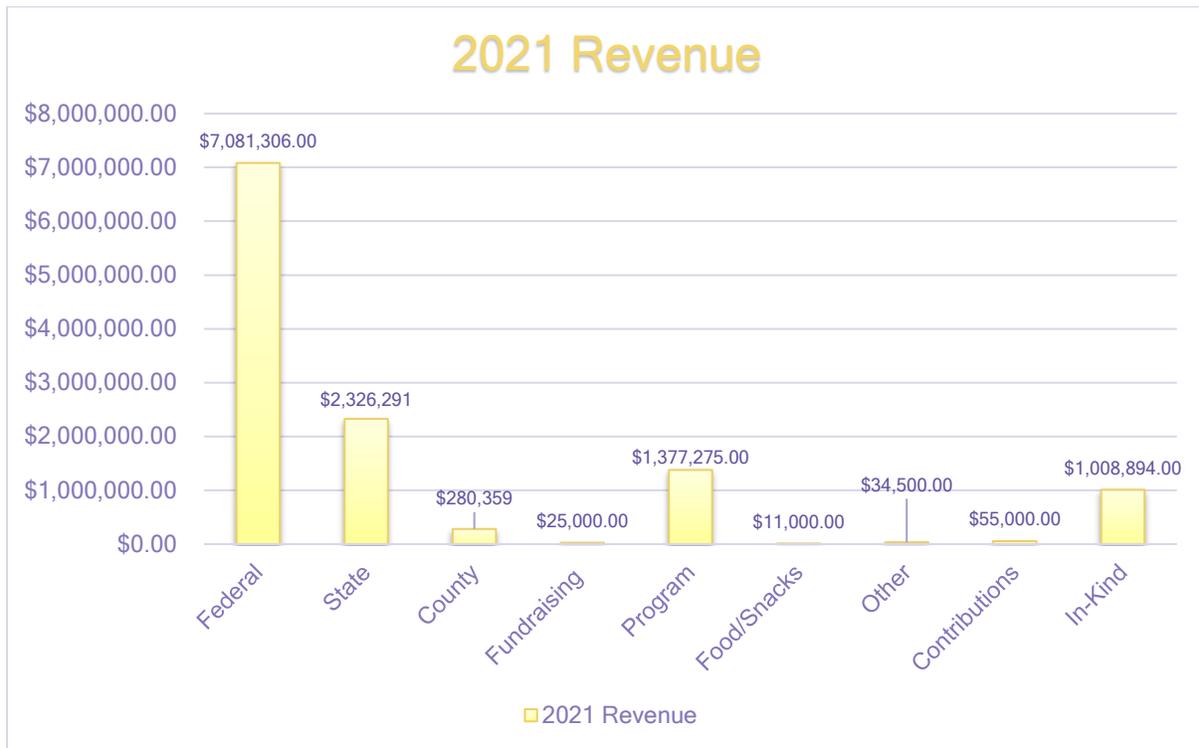
STEADY Work addresses generational rural poverty one young person at a time. Participants are provided meaningful, initial work experiences that are designed to develop soft skills and achieve goals participants set for themselves in unique workforce entry plans. Participants are aged 14-24 and employed on average 20 hours per week. Intake includes screening for barriers to employment including literacy, educational attainment, possession of a driver's license, other job skills, and experience. During intake, participants also set goals for themselves. Career development can include assistance with applications directly to available jobs but may also mean assistance in applying to a trade school or community college and assistance with financial aid paperwork. Participants are linked to community resources for specific topics such as fiscal management. Often basic concepts like the opening of bank accounts and paying bills, or understanding interest and loans require specific tutelage. The program uses of a network of local employers to help participants seek out full time employment.

- o **Energy Reduction Services**

Director: Ryan Robbins

FY 2021 Individuals Served: 230

Introduction or addition of insulation to walls and attics, weatherstrips and door sweeps to entry ways, air sealing with caulk and both liquid and rigid foam products, heating appliance analysis, as well as clean and tuning of existing appliance, distribution repair, and complete replacement of heating system. In addition to efficiency upgrades, the Weatherization Assistance Program also allows for small but substantial health and safety measures and repairs, including the installation of smoke and carbon monoxide alarms, ASHRAE compliant whole house fans and mold and moisture mitigation. EMPOWER NY provides many of the same measures, but with substantially more emphasis on shell upgrades and improvements, including insulation and air sealing modifications. Both programs work in income eligible stick-built homes as well as mobile and modular homes. OASIS is a new program offered by HEPA, with the purpose of providing health and safety improvements to allow senior citizens to age in place.



INDEPENDENT AUDITOR'S REPORT

SCHEDULE OF FINDINGS AND QUESTIONED COSTS FOR THE YEAR ENDED DEC. 31, 2021

A. SUMMARY OF AUDITOR'S RESULTS

1. The independent auditor's report expresses an unmodified opinion on whether the financial statements of Wayne County Action Program, Inc. (the Organization) were prepared in accordance with accounting principles generally accepted in the United States of America.
2. No significant deficiencies or material weaknesses relating to the audit of the financial statements are reported in the Independent Auditor's Report on Internal Control Over Financial Reporting and on Compliance and Other Matters Based on an Audit of Financial Statements Performed in Accordance with Government Auditing Standards.
3. No instances of noncompliance material to the financial statements of the Organization, which would be required to be reported in accordance with Government Auditing Standards, were disclosed during the audit.
4. The independent auditor's report on compliance for the Organization's major federal award programs expresses an unmodified opinion.
5. No significant deficiencies or material weaknesses relating to the audit of the major federal award programs are reported in the Independent Auditor's Report on Compliance for Each Major Program and on Internal Control over Compliance Required by the Uniform Guidance.
6. There were no audit findings relative that are required to be reported in accordance with Section 200.516(a) of the Uniform Guidance.
7. The programs tested as major programs were Head Start, Assistance Listing Number 93.600, and Low-Income Home Energy Assistance, Assistance Listing Number 93.568.
8. The threshold for distinguishing between Types A and B programs was \$750,000.
9. The Organization was determined to be a low-risk auditee.

B. FINDINGS

- FINANCIAL STATEMENT AUDIT: None

C. FINDINGS AND QUESTIONED COSTS

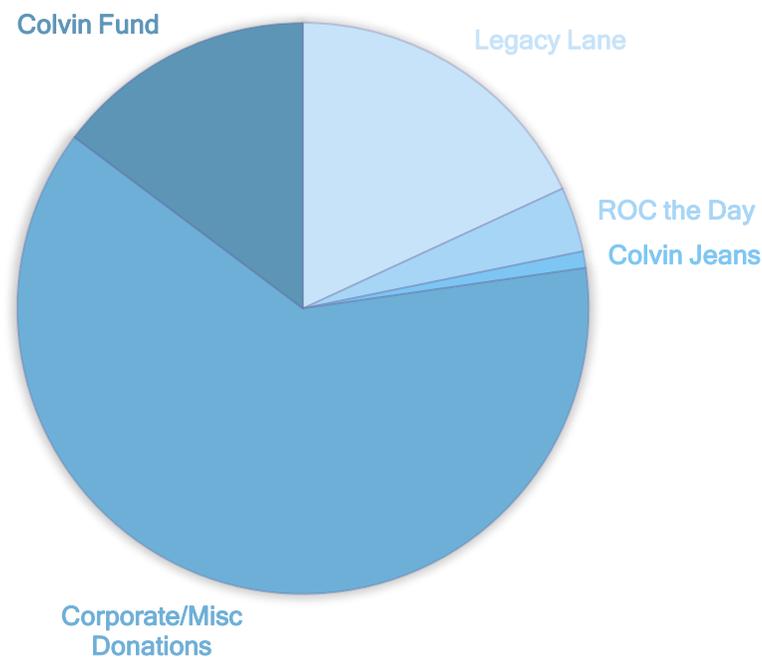
- MAJOR FEDERAL AWARD PROGRAM AUDIT: None

FUNDRAISING REPORT

As of December 2021:

This was a year of quarantines, lock downs and the various effects of Covid-19. During this time the agency struggled to remain able to complete services, and we were forced to all but shut down formal fundraising activities. Yet during this trying time, the corporate for-profit businesses all around us truly stepped up to help us help their neighbors. For this, the entire community is more than grateful. For the first time ever, our corporate donations exceeded our various formal fundraising combined by more than half.

2021 FUNDRAISING RESULTS



"...corporate for-profit businesses all around us truly stepped up to help us help their neighbors."