



FINGER LAKES COMMUNITY ACTION

We've been putting the 'unity' in community since 1966. Finger Lakes Community Action wants to spread our message of hope and compassion. We believe that a single action can make a difference in the community, and that collective action can greatly impact the world.

ANNUAL REPORT
2024

Finger Lakes Community Action/WayneCAP is a member of the New York State Community Action Association (NYSCAA)

Finger Lakes Community Action

-A division of Wayne County Action Program, Inc.

Annual Report: 2024



Main Office: 51 Broad Street, Lyons NY 14489

www.fingerlakescap.org



From the Desk of our Chief Executive Officer

Janelle Krasucki-Cooper

Whenever someone refers to our new main office in Lyons, NY inevitably someone says, "You know! The old Community Center!"

What follows is memories of the basketball games, Girl Scout meetings and record hops of our youth...when we felt a lot safer and more connected than we may feel today. Memories return of when our friends and family gathered more often with neighbors to learn and help and grow.

Often, we hear the history of the original house: In the early 1800's, she was a music conservatory with a reputed underground passage to the church across the street as part of the Underground Railroad. Then she was gifted to the town with a new stage and gym in 1959. [This structure drips with dedication to lifting the lives of people.](#) Young and old, coming together to celebrate life and move toward a better future. But somewhere along the way, the "old girl" fell into disrepair.

Enter Finger Lakes Community Action.

Through the generosity, hard work and dedication and of our supporters, including benefactors, staff and volunteers; the "Old Community Center" is now the heart and home of Community Action in Wayne County and our surrounding communities. She is once again at the center of services and events designed to inspire and empower individuals from all walks of life...providing a hand up, not a handout.

On behalf of our dedicated Board of Directors and the individuals who make this building come alive with hope daily: [may her proud past only be outshone by her future.](#)



Finger Lakes Community Action

-a division of Wayne County Action Program, Inc.

2024 - Year in Review



FY 2024

Total Individuals Served: 3,176

Total Staff: 578

Total Program Volunteers: 722

Total Accumulated Hours Donated to the Agency: 89,421

Total Funds Raised to Support the Agency: \$25,000.00



Democrat & Chronicle
PART OF THE USA TODAY NETWORK

**Finger Lakes Community Action is a
2024 Top Workplace!
2 Years Running**

Timeline of Key Events this Year

January – Annual Management Conference – Strategic Plan Update

March – Consolidation of programs into renovated space @ Main Office – Broad St., Lyons

May – New Office Opening, Community Action Month

June – Employee Appreciation Day; After School & Head Start Hiatus begins

August – Summer layoff staff return

October – Annual Board Meeting/Beginning of CSBG data year

November – Staff longevity bonuses

December – Preparation for Annual Employee Review begins

Departmental Reports

1. Advocacy for Community Empowerment (ACE)

Director: Emmalea Burnell

FY 2024 Individuals Served: 266

This program provides a variety of individualized support and advocacy, with shared decision-making approaches that engage, empower and inspire individuals with choice options of care. Services are designed to assist individuals in acquiring, retaining and improving adaptive life skills necessary to reside successfully in the home and community-based settings. The implementation of a successful "Health Plan" provides individuals and their support network a tangible tool in their journey toward living the life they want to live. Some of these services are Empowerment/Peer Support Services, Habilitation Services, Intensive In-Home Services, Family Peer Support, Pre-Vocational Soft Skills Training and Youth Peer Support and Training. Court mandated, non-mandated parents/guardians will have the opportunity to access in home and/or community service that deliver evidence-based curricula that are designed to demonstrate improved ability to establish and maintain appropriate structure, boundaries and common expectations within the family setting.

2. AmeriCorps Program

Director: Rob Weaver

FY 2024 Individuals Served: 59

Finger Lakes Living Healthy AmeriCorps utilizes the resource of volunteer members to address needs prevalent in our target area of Wayne, Ontario, Seneca, and Yates counties. FLLH AmeriCorps members will be trained as Peer Leaders to deliver the evidence-based Chronic Disease Self-Management Program through placement in Host Sites with access to vulnerable populations. They introduce the program as a health education intervention to increase participants' knowledge pertaining to their symptoms associated with their chronic illness; Lead to participants' behavioral changes to allow better management of their symptoms; Adoption of self-management tools for management of their chronic illness.

3. Senior Companion Pilot Program

Director: Rob Weaver

FY 2024 Individuals Served: 19

Community volunteers provide companionship for other seniors and capacity building for partner organizations in Wayne, Ontario and Seneca counties in the Finger Lakes region of New York State. The primary focus area of this program is Healthy Futures & Aging in Place. With a focus on food security and increased social well-being.

4. Foster Grandparent Program (FGP)

Director: Kem Terhune

FY 2024 Individuals Served: 180

The Foster Grandparent program provides a variety of support, advocacy and family enrichment for children and families who are at risk in Wayne, Seneca, Yates, Ontario and Livingston counties. The implementation of individual child goal planning enhances the success and skills which enables families to create enduring systems of change in the home and community.

5. Tax Counseling for the Elderly

Coordinator: Debra Trickey

FY 2024: Individuals Served: 1537

The Tax Counseling for the Elderly (TCE) program provides volunteer tax assistants trained by the IRS to prepare both federal and state tax returns for 640 individuals aged 60 and over, free of charge. Low-income individuals will also be assisted to access earned income credit funds available to them.

6. Head Start * Early Head Start * UPK

Director: Stacey DeGroff

FY 2024 Individuals Served: 376

This program provides pregnant women, infants, toddlers, and preschoolers with a comprehensive program to meet educational, emotional, social, health and nutritional needs. Head Start/Early Head Start provides safe and affordable childcare and early education for children and welcomes parent involvement in all activities, working in partnership with families.

7. Healthy Families, Wayne

Director: Allison Burrows

FY 2024 Individuals Served: 23

The Healthy Families - Wayne County home visiting program matches parents with knowledgeable and caring workers who provide information and support during pregnancy and early childhood. Services include helping families access community resources and services, educating families on parenting and child development, connecting families with medical providers and assessing children for developmental delays.

8. Retired Senior Volunteer Program (RSVP)

Director: Debra Trickey

FY 2024 Individuals Served: 253

The RSVP Program provides services by recruiting and placing senior volunteers. 100 volunteers, aged 55 and over, provide a range of services to build community and inspire greater involvement. These services include medical transport, community and economic development, food distribution and health education for appropriately aged senior individuals.

9. Second Chance Housing & Emergency Services

Director: Shannon Brown

FY 2024 Individuals Served: 672

The Second Chance Center (SCC) is a short-term supportive living arrangement for low income homeless (as defined by HUD) individuals aged 18 and over. Goal plans are created and the individual is provided with wrap around support services designed to promote rapid and sustained self-sufficiency that results in safe, affordable, permanent housing. Needs / barrier assessments are used to generate appropriate referrals to medical, mental health, and substance abuse service providers as needed. Transportation options are explored and provided on an as-needed basis. Appropriate educational opportunities are offered to program participants which include but are not limited to; nutrition education, tenants' rights and responsibilities, cooking tech certification and others as these opportunities become available. Emergency food, rent / utility payments

10. Steady Work

Director: Jay Roscup

FY 2024 Individuals Served: 303

STEADY Work addresses generational rural poverty one young person at a time. Participants are provided meaningful, initial work experiences that are designed to develop soft skills and achieve goals participants set for themselves in unique workforce entry plans. Participants are aged 14-24 and employed on average 20 hours per week. Intake includes screening for barriers to employment including literacy, educational attainment, possession of a driver's license, other job skills, and experience. During intake, participants also set goals for themselves. Career development can include assistance with applications directly to available jobs but may also mean assistance in applying to a trade school or community college and assistance with financial aid paperwork. Participants are linked to community resources for specific topics such as fiscal management. Often basic concepts like the opening of bank accounts and paying bills or understanding interest and loans require specific tutelage. The program uses a network of local employers to help participants seek out full-time employment.

11. Weatherization

Director: Nick Schrader

FY 2024 Individuals Served: 313

Introduction or addition of insulation to walls and attics, weatherstrips and door sweeps to entry ways, air sealing with caulk and both liquid and rigid foam products, heating appliance analysis, as well as clean and tuning of existing appliance, distribution repair, and complete replacement of heating system. In addition to efficiency upgrades, the Weatherization Assistance Program also allows for small but substantial health and safety measures and repairs, including the installation of smoke and carbon monoxide alarms, ASHRAE compliant whole house fans and mold and moisture mitigation. EMPOWER NY provides many of the same measures, but with substantially more emphasis on shell upgrades and improvements, including insulation and air sealing modifications. Both programs work in income eligible stick-built homes as well as mobile and modular homes. OASIS is a new program offered by HEPA, with the purpose of providing health and safety improvements to allow senior citizens to age in place.

12. SAFE at Home

Director: Wanda Felix

FY 2024 Individuals Served: 55

This program offers services to the older adult population with low-cost, low-income, high-impact home modifications to ensure our Seniors are able to age in place with independence for as long as possible.

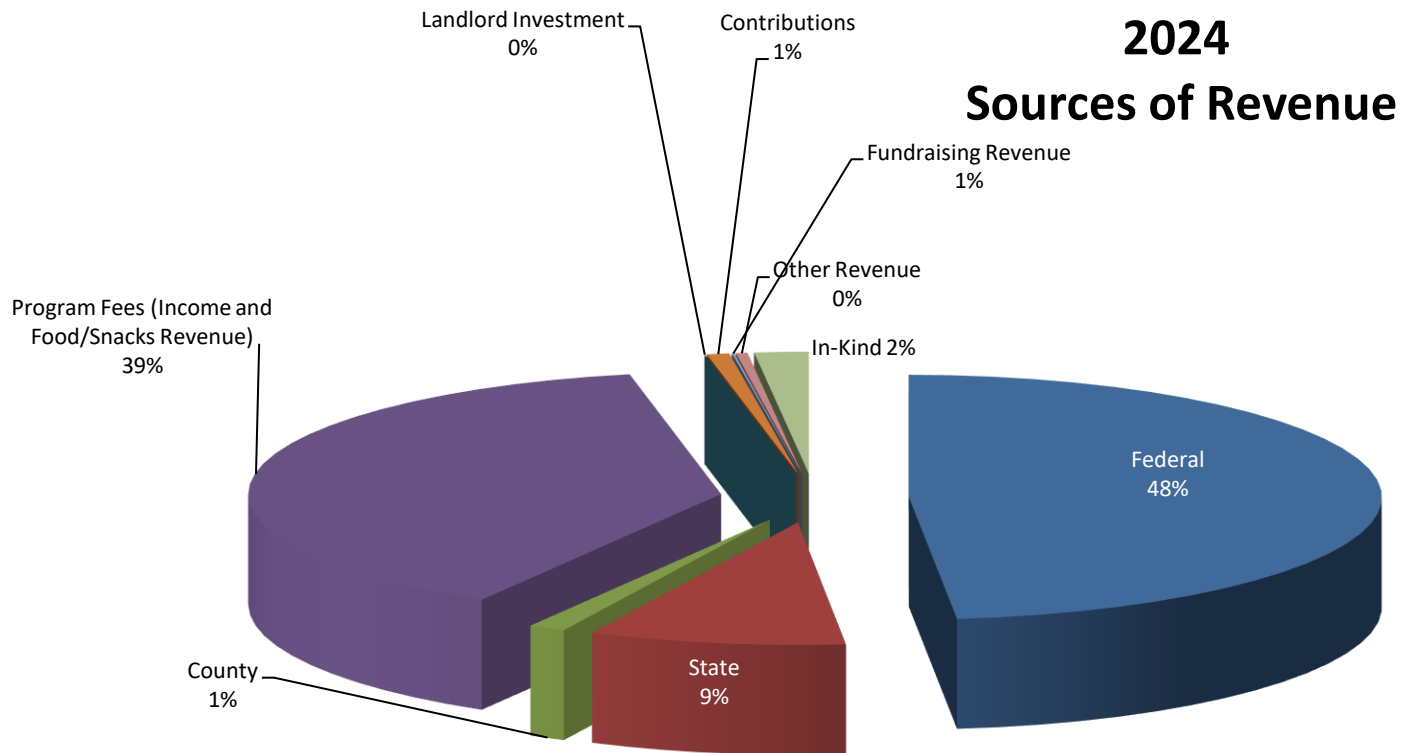


Volunteer Tax Preparers 2024

Serving our seniors in Wayne County through the
Tax Counseling for the Elderly program
Funded and trained through the Internal Revenue Service

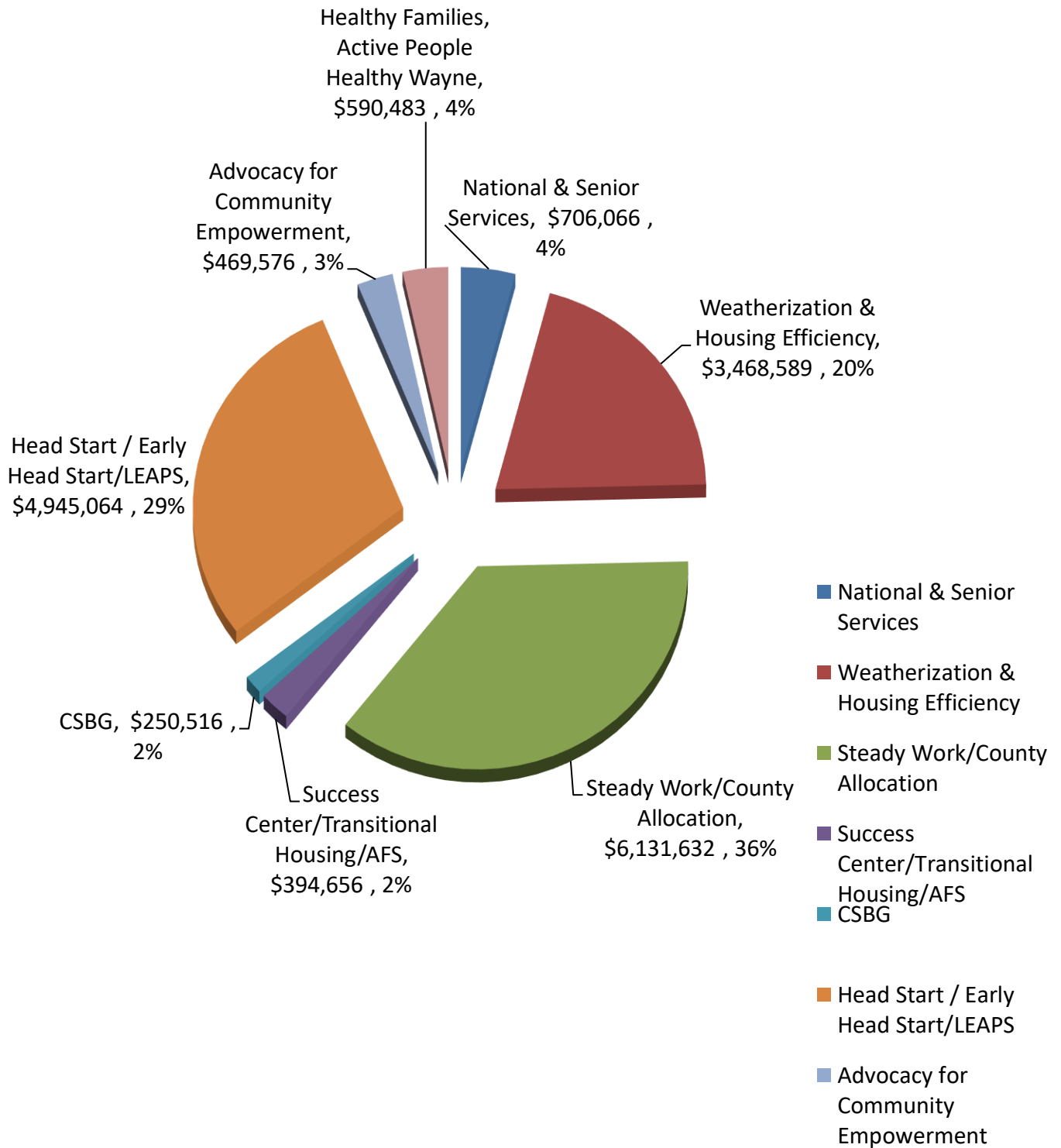
Financial Overview

The following information outlines the budget for the 2024 fiscal year for Wayne County Action Program, Inc. dba Finger Lakes Community Action, detailing revenue sources & expenses across various programs and operational categories.

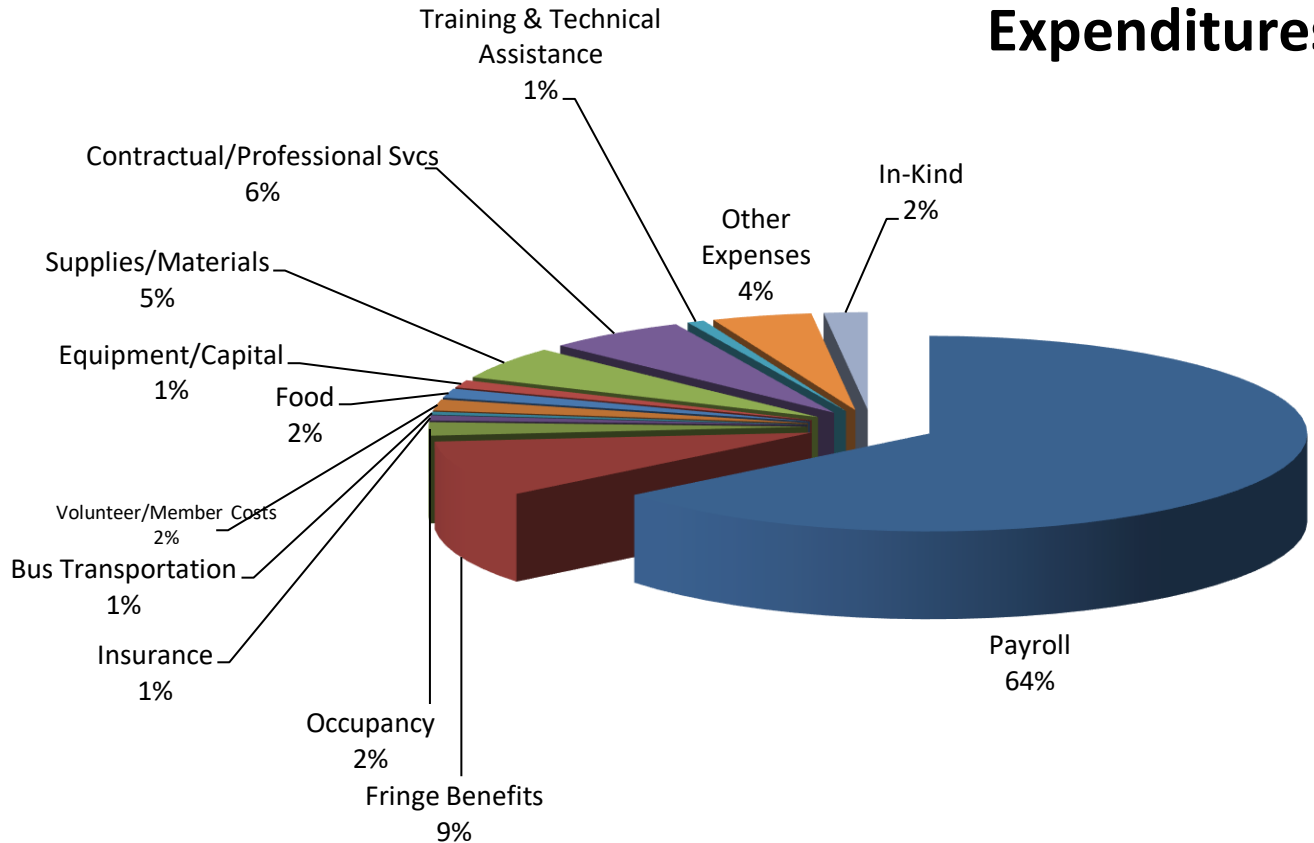


Sources	2024 Actuals
Federal	\$ 8,259,758
State	\$ 1,497,880
County	\$ 216,780
Program Fees (Income and Food/Snacks Revenue)	\$ 6,566,632
Landlord Investment	\$ -
Contributions	\$ 131,712
Fundraising Revenue	\$ 15,035
Other Revenue	\$ 67,817
In-Kind	\$ 316,153
Total Revenue	\$ 17,071,767
	11.7% Increase Over 2023

Agency Revenue by Service / Program Area



2024 Expenditures



Expenditures

Budget Category	2024 Actuals
Payroll	\$10,888,684
Fringe Benefits	\$1,578,740
Occupancy	\$377,234
Insurance	\$143,980
Bus Transportation	\$82,319
Volunteer/Member Costs	\$311,385
Food	\$259,202
Equipment/Capital	\$211,939
Supplies/Materials	\$917,322
Contractual/Professional Svcs	\$1,019,547
Training & Technical Assistance	\$125,358
Other Expenses	\$724,719
In-Kind	\$316,153
Total Expenses	\$16,956,582

10.0%
Increase over 2023



Pictured: Collaborative agency food distribution in Wayne County NY

Stakeholder Engagement

Community Engagement in Community Action Agencies

Finger Lakes Community Action is deeply rooted in the neighborhoods we serve, and **community engagement is central to our mission**. We don't just provide services—we build relationships, foster trust, and empower residents to shape solutions to societal challenges. **Listening sessions and Tri-annual Needs Assessments** help us to understand local challenges directly from community members. Needs Assessment data can be found on our website @www.waynecap.org

- **Collaborative partnerships** with schools, faith groups, businesses, and local governments amplify our agency's impact.
- **Inclusive programming** ensures services reflect the voices and cultures of the people we serve.
- **Volunteer opportunities and advisory boards** invite residents to take active roles in shaping agency priorities.

Meet our Board of Directors

Our agency is required to operate with a **tripartite board** structure. This governance model ensures broad community representation, self-governance and accountability in all our service efforts.

- **One-third** of the board must be **elected public officials** or their representatives.
- **One-third** must be **democratically selected representatives of low-income individuals and families** from the service area.
- The remaining members represent **major groups and interests in the community**, such as business, education, labor, and faith-based organizations.

Our Board of Directors is tasked with **fully participating in the development, planning, implementation, and evaluation** of all our programs. Its diverse makeup helps ensure that services are responsive to the gaps in services in our area and that our customers' voices are central to decision-making.

Official Sector

Lester Carr.....Member, Galen Town Supervisor
Lynn Chatfield.....Member, Wolcott Town Supervisor
George Dobbins.....Member, Town of Lyons Trustee
Scott Johnson.....Member, Sodus Town Supervisor

Low-Income Sector

Joe Bissell.....Vice-Chairman of the Board
Christina Bellinger.....Board Secretary
Christina Loughran.....HS Policy Council Representative
Alecia Linzy.....Member

Private Sector

John Zornow.....Chairman of the Board
Judy Markowski.....Member
Mike Jankowski.....Board Treasurer
Deborah VanHousen.....Member

**WAYNE COUNTY ACTION PROGRAM, INC.
d/b/a FINGER LAKES COMMUNITY ACTION**

**SCHEDULE OF FINDINGS AND QUESTIONED COSTS
FOR THE YEAR ENDED DECEMBER 31, 2024**

A. SUMMARY OF AUDITOR'S RESULTS

1. The independent auditor's report expresses an unmodified opinion on whether the financial statements of Wayne County Action Program, Inc. d/b/a Finger Lakes Community Action (the Organization) were prepared in accordance with accounting principles generally accepted in the United States of America.
2. No significant deficiencies or material weaknesses relating to the audit of the financial statements are reported in the Independent Auditor's Report on Internal Control Over Financial Reporting and on Compliance and Other Matters Based on an Audit of Financial Statements Performed in Accordance with *Government Auditing Standards*.
3. No instances of noncompliance material to the financial statements of the Organization, which would be required to be reported in accordance with *Government Auditing Standards*, were disclosed during the audit.
4. The independent auditor's report on compliance for the Organization's major federal award programs expresses an unmodified opinion.
5. No significant deficiencies or material weaknesses relating to the audit of the major federal award programs are reported in the Independent Auditor's Report on Compliance for Each Major Program and on Internal Control over Compliance Required by the Uniform Guidance.
6. There were no audit findings relative that are required to be reported in accordance with Section 200.516(a) of the Uniform Guidance.
7. The programs tested as major programs were the Heat Start Cluster, Assistance Listing Number 93.600 and Weatherization Assistance for Low-Income Persons, Assistance Listing Number 81.042.
8. The threshold for distinguishing between Types A and B programs was \$750,000.
9. The Organization was determined to be a low-risk auditee.

B. FINDINGS - FINANCIAL STATEMENT AUDIT

None

C. FINDINGS AND QUESTIONED COSTS - MAJOR FEDERAL AWARD PROGRAM AUDIT

None